



NATURE'S WISH

just as she intended

Returning an item

We hope that you are completely happy with your purchase, if you are not happy we offer an easy return process. Please return your items within 14 days from the date of your order. All items must be unused, in new condition complete with original packaging.

Returning SALE items

Please return your sale items within 7 days from the date of your order where you will be eligible for either exchange or credit.

Full Name	Ref / Order Number	Email Address



Please complete the form(s) below to return or exchange goods

Return codes

- 1) Don't know
- 2) Wrong product ordered
- 3) Better price found elsewhere
- 4) Order expectation not met
- 5) Wrong item sent
- 6) Parts missing from product
- 7) General quality
- 8) Arrived broken
- 9) Damaged in transit
- 10) Not as described on website

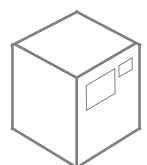
RETURNED ITEM - to be filled in for every return/exchange					(Tick relevant section)	
Product ID	Description	Qty	Return Code	Refund	Exchange	

If you wish to exchange please bear in mind you can only exchange like-for-like, meaning the same product in a different range/formulation, for the item you are returning. Our returns team will do their best to fulfil this request (subject to stock availability). If you want a completely different item please continue with your return for a full refund and re-order online.

EXCHANGE ITEM - to be filled in only if you want an exchange		
Replacement Product ID	Description	Qty



Put your items back in the original manufacturer's branded packaging and place this completed returns form and item(s) in the parcel for return. Your items must be complete and unmarked.



You can post the items(s) back to us using your own local postal service. Please always obtain proof of postage when returning a parcel. We are not liable for returned items lost in the post.

Return address: 18 Chappell Close, Liphook, Hants, GU30 7BL